



**Electricity Facts Label (EFL)**

Gexa Energy, LP • PUCT Cert. #10027

Gexa Straight Saver 12

AEP North

Effective Date:03/06/2023

|   |  |  |          |          |
|---|--|--|----------|----------|
| <b>Electricity Price</b>  | Average Monthly Use  | 500 kWh  | 1000 kWh | 2000 kWh |
|   | Average Price per kWh  | 15.2 ¢   | 14.8 ¢   | 14.5 ¢   |
|   | The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle. |  |          |          |
|   | Energy Charge  | 10.3600 ¢ per kWh  |          |          |
|   | TDU Delivery Charges   | \$4.79 per billing cycle   |          |          |
|   | TDU Delivery Charges   | 3.9205 ¢ per kWh   |          |          |
| This price disclosure is an example based on average prices - your price for electricity service will vary according to your actual usage. For updated TDU Delivery Charges please go to <a href="https://mygexa2.gexaenergy.com/tdu-charges">https://mygexa2.gexaenergy.com/tdu-charges</a> . TDU Delivery Charges will be passed through to customers without markup. Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average prices shown. For more details, see your TDU service tariff for a listing of cities and authorized charges. |  |  |          |          |
| <b>Other Key Terms and Questions</b>  | See Terms of Service for a full listing of fees, deposit policy, and other terms.  |  |          |          |
| <b>Disclosure Chart</b>   | <b>Type of Product:</b>  | Fixed Rate   |          |          |
|   | <b>Contract Term:</b>  | 12 Months  |          |          |
|   | <b>Do I have a termination fee or any fees associated with terminating service?</b>  | Yes, Gexa will assess a \$150.00 early termination fee for termination of service prior to the end of the contract term. This fee will not apply if you move and provide a forwarding address and other evidence verifying the move.   |          |          |
|   | <b>Can my price change during contract period?</b>   | Yes  |          |          |
|   | <b>If my price can change, how will it change and by how much?</b>   | Your price may be adjusted to reflect changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |          |          |
|   | <b>What other fees may I be charged?</b>   | Please see the "Summary of Gexa Energy Non-Recurring Charges" section of the Terms of Service. These fees are not included in the recurring charges.   |          |          |
|   | <b>Is this a pre-pay or pay in advance product?</b>  | No   |          |          |
|   | <b>Does Gexa purchase excess distributed renewable energy?</b>   | Yes, subject to enrollment on an eligible electricity plan and execution of an Interconnection Agreement   |          |          |

|             |  |  |
|-------------|--|--|
|             |  | with your Transmission and Distribution Utility (TDU).   |
|             | <b>Renewable Content</b>                               | This product is 100% renewable   |
|             | <b>The statewide average for renewable content is:</b> | 29.0%  |
| <b>Info</b> | <b>Internet Address:</b>                               | www.gexaenergy.com   |
|             | <b>Email Address:</b>                                  | customercare@gexaenergy.com  |
|             | <b>Customer Care:</b>                                  | 1-866-961-9399   |
|             | <b>Mailing Address:</b>                                | 601 Travis Street, Suite 1400, Houston, TX 77002   |
|             | <b>Operating Hours:</b>                                | Monday - Friday: 7:00 a.m. - 8:00 p.m CT<br>Saturday 8:00 a.m. - 2:00 p.m CT<br>Closed Sundays and holidays. |
|             | <b>EFL Version:</b>                                    | EFL_AEP_NORTH_GXASTRTSVR12_20230306_EN<br>GLISH  |