



Electricity Facts Label (EFL)

Gexa Energy, LP • PUCT Cert. #10027

Gexa Straight Saver 24

AEP North

Effective Date:09/15/2021

Electricity Price	Average Monthly Use	500 kWh	1000 kWh	2000 kWh
	Average Price per kWh	12.4 ¢	11.9 ¢	11.7 ¢
	The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle.			
	Energy Charge	7.3000 ¢ per kWh		
	TDU Delivery Charges	\$4.79 per billing cycle		
Other Key Terms and Questions	TDU Delivery Charges	4.1426 ¢ per kWh		
	This price disclosure is an example based on average prices - your price for electricity service will vary according to your actual usage. For updated TDU Delivery Charges please go to https://mygexa2.gexaenergy.com/tdu-charges . TDU Delivery Charges will be passed through to customers without markup. Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average prices shown. For more details, see your TDU service tariff for a listing of cities and authorized charges.			
Disclosure Chart	See Terms of Service for a full listing of fees, deposit policy, and other terms.			
	Type of Product:	Fixed Rate		
	Contract Term:	24 Months		
	Do I have a termination fee or any fees associated with terminating service?	Yes, Gexa will assess a \$295.00 early termination fee for termination of service prior to the end of the contract term.		
	Can my price change during contract period?	Yes		
	If my price can change, how will it change and by how much?	Your price may be adjusted to reflect changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.		
	What other fees may I be charged?	Please see the "Summary of Gexa Energy Non-Recurring Charges" section of the Terms of Service. These fees are not included in the recurring charges.		
	Is this a pre-pay or pay in advance product?	No		
	Does Gexa purchase excess distributed renewable energy?	No		
	Renewable Content	This product is 100% renewable		
The statewide average for renewable content is:	25.0%			
Info	Internet Address:	www.gexaenergy.com		
	Email Address:	customercare@gexaenergy.com		

Customer Care:

1-866-961-9399

Mailing Address:

20455 State Highway 249, Suite 200 Houston,
Texas 77070

Operating Hours:

Monday - Friday: 7:00 a.m. - 8:00 p.m CT

Saturday 8:00 a.m. - 2:00 p.m CT

Closed Sundays and holidays.

EFL Version:

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