

Electricity Facts Label (EFL)

Gexa Energy, LP • PUCT Cert. #10027 Gexa Superb Saver 12

AEP North

Effective Date: 12/01/2022

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|------------------------|---|--|----------|---|--|
| | Average Monthly Use | 500 kWh | 1000 kWh | 2000 kWh | |
| | Average Price per kWh | 25.1 ¢ | 21.1 ¢ | 14.1 ¢ | |
| | The price you pay each month includes the Energy Charge, Base Charge, Usage Credit and TDU Delivery Charges in effect for your monthly billing cycle. A Usage Credit of \$50.00 will be included for each billing cycle when your usage on this plan is between 1500 kWh and 1999 kWh. A Usage Credit of \$100.00 will be included for each billing cycle when your usage on this plan is between 2000 kWh and 2500 kWh. There is no Usage Credit for a billing cycle when usage on this plan is below 1500 kWh or above 2500 kWh. | | | | |
| | | 12.4600 ¢ per kWh | | | |
| | Base Charge | \$35.00 per billing cycle | | | |
| | Usage Credit | \$50.00 per billing cycle for usage (1500-1999) kWh | | | |
| | Usage Credit | \$100.00 per billing cycle for usage (2000-2500) kWh | | | |
| | TDU Delivery Charges | \$4.79 per billing cycle | | | |
| | TDU Delivery Charges | 4.6985 ¢ per kWh | | | |
| Other Key Terms and | according to your actual usage. For updated TDU Delivery Charges please go to https://mygexa2.gexaenergy.com/tdu-charges. TDU Delivery Charges will be passed through to customers without markup. Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average prices shown. For more details, see your TDU service tariff for a listing of cities and authorized charges. See Terms of Service for a full listing of fees, deposit policy, and other terms. | | | | |
| Questions | | | | | |
| Disclosure Chart | Type of Product: | Fixed Rate | | | |
| | Contract Term: | 12 Months | | | |
| | Do I have a termination fee or any fees associated with terminating service? | Yes, Gexa will assess a \$150.00 early termination fee for termination of service prior to the end of the contract term. This fee will not apply if you move and provide a forwarding address and other evidence verifying the move. | | | |
| | Can my price change during contract period? | Yes | | | |
| | If my price can change, how will it change and by how much? | Your price may be adjusted to reflect changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. | | iability Council of inistrative fees ng from federal, ons that impose | |

| | What other fees may I be charged? | Please see the "Summary of Gexa Energy Non-Recurring Charges" section of the Terms of Service. These fees are not included in the recurring charges. | |
|------|---|---|--|
| | Is this a pre-pay or pay in advance product? | No | |
| | Does Gexa purchase excess distributed renewable energy? | Yes, subject to enrollment on an eligible electricity plan and execution of an Interconnection Agreement with your Transmission and Distribution Utility (TDU). | |
| | Renewable Content | This product is 100% renewable | |
| | The statewide average for renewable content is: | 29.0% | |
| Info | Internet Address: | www.gexaenergy.com | |
| | Email Address: | customercare@gexaenergy.com | |
| | Customer Care: | 1-866-961-9399 | |
| | Mailing Address: | 601 Travis Street, Suite 1400, Houston, TX 77002 | |
| | Operating Hours: | Monday - Friday: 7:00 a.m 8:00 p.m CT Saturday 8:00 a.m 2:00 p.m CT Closed Sundays and holidays. | |
| | EFL Version: | EFL_AEP_NORTH_GXASUPBSVR12_20221201_E NGLISH | |