Electricity Price

<table>
<thead>
<tr>
<th>Average Monthly Use</th>
<th>500 kWh</th>
<th>1000 kWh</th>
<th>2000 kWh</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Price per kWh</td>
<td>18.7 ¢</td>
<td>14.8 ¢</td>
<td>7.8 ¢</td>
</tr>
</tbody>
</table>

The price you pay each month includes the Energy Charge, Base Charge, Usage Credit and TDU Delivery Charges in effect for your monthly billing cycle. A Usage Credit of $50.00 will be included for each billing cycle when your usage is between 1500 kWh and 1999 kWh. A Usage Credit of $100.00 will be included for each billing cycle when your usage is between 2000 kWh and 2500 kWh. There is no Usage Credit for a billing cycle when usage is below 1500 kWh or above 2500 kWh.

- **Energy Charge**: 6.5900 ¢ per kWh
- **Base Charge**: $35.00 per billing cycle
- **Usage Credit**: $50.00 per billing cycle for usage (1500 - 1999) kWh
- **Usage Credit**: $100.00 per billing cycle for usage (2000 - 2500) kWh
- **TDU Delivery Charges**: $4.39 per billing cycle
- **TDU Delivery Charges**: 4.2723 ¢ per kWh

This price disclosure is an example based on average prices - your price for electricity service will vary according to your actual usage. For updated TDU Delivery Charges please go to https://mygexa2.gexaenergy.com/tdu-charges. TDU Delivery Charges will be passed through to customers without markup. Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average prices shown. For more details, see your TDU service tariff for a listing of cities and authorized charges.

Other Key Terms and Questions

See Terms of Service for a full listing of fees, deposit policy, and other terms.

<table>
<thead>
<tr>
<th>Type of Product:</th>
<th>Fixed Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract Term:</td>
<td>12 Months</td>
</tr>
</tbody>
</table>

Do I have a termination fee or any fees associated with terminating service?

Yes, Gexa will assess a $150.00 early termination fee for termination of service prior to the end of the contract term.

Can my price change during contract period?

Yes

If my price can change, how will it change and by how much?

Your price may be adjusted to reflect changes in charges from the TDU, changes to the ERCOT, PUCT, Texas Regional Entity or other administrative fees, or other costs and expenses incurred by Gexa Energy as provided in the “Pricing” and “Change in Law or Regulation” sections of the Terms of Service.

What other fees may I be charged?

Please see the “Summary of Gexa Energy Non-Recurring Charges” section of the Terms of Service. These fees are not included in the recurring charges.

Is this a pre-pay or pay in advance product?

No
<table>
<thead>
<tr>
<th>Does Gexa purchase excess distributed renewable energy?</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Renewable Content</td>
<td>This product is 100% renewable</td>
</tr>
<tr>
<td>The statewide average for renewable content is:</td>
<td>20.7%</td>
</tr>
</tbody>
</table>

**Info**

- **Internet Address:** www.gexasenergy.com
- **Email Address:** customercare@gexasenergy.com
- **Customer Care:** 1-866-961-9399
- **Mailing Address:** 20455 State Highway 249, Suite 200 Houston, Texas 77070
- **Operating Hours:**
  - Monday - Friday: 7:00 a.m. - 8:00 p.m CT
  - Saturday 8:00 a.m. - 2:00 p.m CT
  - Closed Sundays and holidays.
- **EFL Version:** EFL_CNP_GXASUPBSVR12_20201216_ENGLISH